

# Calcasieu Parish Police Jury HUMAN SERVICES DEPARTMENT ANNUAL REPORT

October 1, 2014–September 30, 2015



The Calcasieu Parish Police Jury Human Services Department offers an array of community services through its various offices, initiatives, and collaborative networks. The Human Services Department is organized into one administrative unit and five programmatic areas:

- Administrative & Fiscal Services
- Community Outreach & Auxiliary Services
- Community Health Initiatives & Strategic Partnerships
- Community Services & Economic Support Programs
- Housing & Community Development
- Workforce Development & Self-Sufficiency Programs

All of these areas work in concert with one another to coordinate quality services and programs that empower individuals, businesses and community stakeholders in promoting self-sufficiency and economic development with their respective funding sources.



**SERVICE • VISION • LEADERSHIP**

An Equal Opportunity Employer/Program  
Auxiliary Aids and Services are available upon  
request to individuals with disabilities

# HUMAN SERVICES DEPARTMENT

## SUPERVISORY STAFF

**Tarek Polite**

Human Services Director

**Keith Citizen**

Transit Manager

**Amanda Hartley**

Housing Manager

**Angela Jouett**

Program Manager

**Alberta Mills-Chavis**

Program Coordinator

**Wendy Robinson**

Program Coordinator

**Stephanie Seemion**

Workforce Development Board Director

**Juana Felton-Taylor**

Program Coordinator

**Betty Washington**

Finance Director

## ADMINISTRATIVE STAFF

**Diana Carter**

Administrative Support Technician

**Michelle Guidry**

Program Technician

**Jazelle Jones**

Administrative Support Specialist

**Carolyn Savoy**

Administrative Support Technician

**Charmagne Turpeau**

Senior Accountant

## Advisory Board President's Message

Recently, the Louisiana Association of United Ways released its ALICE report. With the cost of living higher than what most wages pay, ALICE families—an acronym for Asset Limited, Income Constrained, Employed—work hard and earn above the Federal Poverty Level, but not enough to afford a basic budget of housing, child care, food, transportation and health care.



**Kevin Guidry, President**

As we present our Annual Report for Fiscal Year 2014, many of the families identified by the ALICE report are families that benefit from the services offered by the Police Jury's Human Services Department. Moving forward, the Advisory Board and staff remain committed to work tirelessly to continue to sponsor and

support programs that provide economic opportunity and advancement for ALICE families.

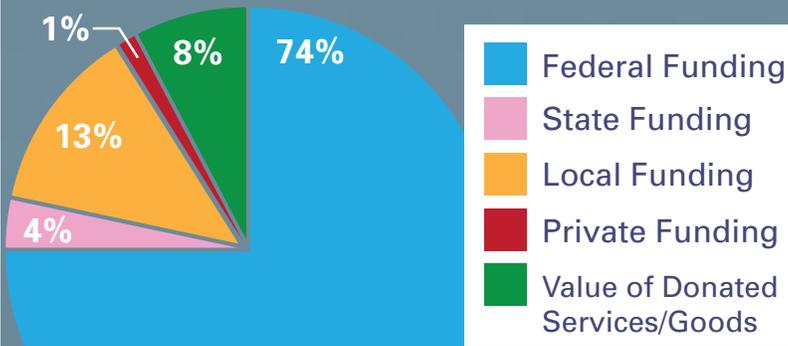
In conclusion, we hope that you enjoy our Annual Report and take the time to review the programs and services that we offer. As you read the report, you will find that our programs are essential in helping bridge the gap between poverty and opportunity as we continuously strive to achieve our mission of meeting the needs of our community.

Sincerely,

*Kevin Guidry*  
Kevin Guidry



# FUNDING RESOURCES 10/1/14–9/30/15



## OUR MISSION

The mission of the Human Services Department is to implement and deliver an array of services through its various offices, initiatives and collaborative networks in accordance with community needs.

RESOURCES	TOTAL	PERCENTAGE
FEDERAL	\$7,983,777.43	74%
STATE	\$422,815.10	4%
LOCAL	\$1,357,622.15	13%
PRIVATE	\$106,310.88	1%
VALUE OF DONATED SERVICES	\$817,141.25	8%
<b>TOTAL</b>	<b>\$10,687,666.81</b>	<b>100%</b>

## Resources allocated by programmatic areas

Administrative & Fiscal Services	\$362,891.60
Community Outreach & Auxiliary Services	\$1,078,544.53
Community Health Initiatives & Strategic Partnerships	\$176,907.97
Community Services & Economic Support Programs	\$3,717,682.81
Housing & Community Development	\$3,511,320.87
Workforce Development & Self-Sufficiency Programs	\$1,840,319.03
<b>TOTAL</b>	<b>\$10,687,666.81</b>



# PROGRAMS & SERVICES

## COMMUNITY OUTREACH & AUXILIARY SERVICES

### FOOD FOR SENIORS

Provides assistance to income-eligible seniors in an effort to reduce hunger within Calcasieu Parish.

Enrolled seniors — 2,749

Value of donated food — \$3,534,720

Value of volunteer services — \$63,120

### VOLUNTEERS-IN-PARTNERSHIP & SERVICE (V.I.P.S)

Provides a variety of opportunities for adults age 55 and older to actively participate in our community through significant volunteer service.

Total number of volunteers — 30

Value of volunteer hours — \$134,406

Volunteer hours generated — 5,826

Total volunteer stations — 12

### TRIAD PROGRAM

Coordinates and administers an effective crime prevention and education program for senior citizens residing in Calcasieu Parish.

CIL clients served — 128

Total Buddy volunteers — 30

CIL volunteer hours — 2,087

Presentations and health fair booths — 6

CIL volunteers — 50

Fraud/scam Workshops/seminars — 6

Buddy clients served — 88

Buddy volunteer hours — 2,248

*CIL=Connection for Independent Living*

### CALCASIEU PARISH TRANSIT SYSTEM

Provides demand-response, door-to-door services to clients who do not have access to private transportation in the urban and rural areas of Calcasieu Parish.

Client job access trips — 7,012

Medical appointment trips — 2,919

Public, rural and urban trips — 6,065

## COMMUNITY HEALTH INITIATIVES & STRATEGIC PARTNERSHIPS

### CALCASIEU MEDICAL RESERVE CORPS (CMRC)

Mobilizes and trains medical and medical support to augment emergency operations and responses during man-made or natural disasters, and addresses community needs on a day-to-day basis.

Total CMRC volunteers trained — 1,200

Total volunteer hours — 10,050

Total non-medical volunteers trained — 750

Total flu vaccines administered — 5,400

Total medical volunteers trained — 450

Total presentations/seminars — 215

# COMMUNITY SERVICES & ECONOMIC SUPPORT PROGRAM

## LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LiHEAP)

Provides financial assistance to low-income households to avoid interruption of utility services.

Total Clients served — 6,872

## FAMILY DAY CARE HOME FOOD PROGRAM

Promotes healthy food habits in early development of children.

Tier I Homes recruited — 54

Homes certified — 54

Average homes active during year — 50

In-service workshops conducted — 4

Number of meals served — 159,100

Number of meals monitored — 200

## SUMMER FOOD SERVICE PROGRAM

Provides nutritious meals to children 18 years of age or younger or over 18 years of age with mental or physical disabilities during the summer months when schools are normally closed and the National School Lunch and School Breakfast programs are not in operation.

Total breakfast meals served — 7,885

Total lunch meals served — 12,412

Total summer employment opportunities provided — 28

## CONTRACT POSTAL UNIT (CPU)

Provides postal services at the Allen P. August Multi-Purpose Center.

Postal sales — \$31,570

Money order sales — \$136,801

Money order sales fees — \$1,297

CPU mail box rentals — 35

Box rental revenue — \$1,111

Total revenue generated — \$172,689





## HOUSING & COMMUNITY DEVELOPMENT

### THE ACCESS CENTER

Partnership with the Abraham's Tent Association, in which the Access Center serves as a one-stop-shop for individuals and families seeking housing or services because they are homeless or at risk of becoming homeless.

Total of clients assisted — 1,360

### SECTION 8 HOUSING PROGRAM

Provides decent, safe and sanitary housing for the citizens of Calcasieu Parish needing subsidized housing assistance.

Average number of clients assisted — 466

Section 8 Management Assessment Program (SEMAP) Designation — High SEMAP Score — 99%

### SHELTER PLUS CARE PROGRAM

Housing assistance program that provides rental assistance for hard-to-serve homeless persons with disabilities in connection with supportive services funded from sources outside the program.

Number of DRU Shelter Plus Care vouchers leased for 2015 — 16

Number of Shelter Plus Care vouchers leased for 2015 (CoC) — 6

Number of (Sulphur) Shelter Plus Care vouchers for 2015 — 16

### HOUSING COUNSELING AGENCY

Provides comprehensive housing counseling, including one-on-one counseling and supportive services through education and training to help move clients towards homeownership and self-sufficiency.

Number of clients assisted — 185

Number of workshops conducted — 23

Number of new homeowners created — 11

# WORKFORCE DEVELOPMENT & SELF-SUFFICIENCY PROGRAMS

## WORKFORCE BUSINESS & CAREER SOLUTION CENTER

Workforce Development and Self-Sufficiency programs consolidate, coordinate and improve employment, training, literacy and vocational rehabilitation programs in the United States.

New participants — 7,093	Job referrals — 45,058
Return participants — 28,256	Job openings — 7,115
Job fair / Hiring events attendance — 3,176	Hired participants — 847

# COMMUNITY BLOCK GRANT PARTNERSHIPS

The Human Services Department currently has 19 Community Service Block Grant (CSBG) Partnerships providing services through Calcasieu Parish to low-income, targeted populations based on needs, all of which are designed to move citizens to self-sufficiency. The services include Job Readiness and Training; Adult Education; Housing Assistance and Educational Programming; Homelessness Prevention; Mentoring; Computer Training; Medical and Medication Assistance; Expungement Program; After-School Tutorial; and Upward Bound and Life Skills. These services are offered by a variety of providers such as private, non-profit and faith-based organizations.

<b>Agency/Organization</b>	<b>Program Name</b>	<b>Services Provided</b>
City of Lake Charles.....	Strengthening Families.....	Academic assistance
Delta Sigma Theta Sorority, Inc.....	Various Projects.....	Personal development & youth service
Girlie Girls Mentoring Program, Inc.....	Mentoring Works.....	Mentoring for young girls
Goodwill Industries of SE TX & SWLA.....	Computer & Job Training.....	Personal dev. & employment training
Imperial Calcasieu Health Serv. Auth.....	Behavioral Health & Prim. Serv.....	Health assistance/autism screening
McNeese State University.....	Upward Bound.....	Education/academic assistance
NAMI Southwest LA.....	Medication Assistance Project.....	Medication assistance
New Covenant Faith CDC.....	Bethesda House.....	Housing assistance
New Covenant Faith CDC.....	After-School Tutorial Program.....	Academic assistance
Partnership for a Healthier SWLA.....	Keep it Simple Sister (K.I.S.S.).....	Health assistance
Project Build a Future.....	Assets for Independence.....	Housing counseling
Southwest LA Charter Academy.....	Supercharge Tutorial Program.....	Academic assistance
Successful Self, Inc.....	Bear the Burden.....	Personal development & training
The Literacy Council of SWLA.....	Literacy Council of SWLA.....	Adult education
The Southwest LA Law Center.....	Expungement Program.....	Legal assistance
The Southwest LA Law Center.....	Homeless Prevention Project.....	Housing assistance
Women of Excellence.....	ASCEND.....	Education/academic assistance
Zion Tabernacle Baptist Church.....	Summer Enrichment Camp.....	Education/academic assistance
Zion Tabernacle Baptist Church.....	Tuition Assistance.....	Education/academic assistance



## CALCASIEU PARISH POLICE JURY & DISTRICTS

**DISTRICT 1** Kevin White  
**DISTRICT 2** Calvin Collins  
**DISTRICT 3** Shelley Mayo  
**DISTRICT 4** Tony Guillory  
**DISTRICT 5** Nic Hunter  
**DISTRICT 6** Dennis Scott  
**DISTRICT 7** Chris Landry  
**DISTRICT 8** Guy Brame

**DISTRICT 9** Kevin Guidry  
**DISTRICT 10** Shalon Latour  
**DISTRICT 11** Sandy Treme  
**DISTRICT 12** Judd Bares  
**DISTRICT 13** Francis Andrepont  
**DISTRICT 14** Hal McMillin  
**DISTRICT 15** Les Farnum

## HUMAN SERVICES ADVISORY BOARD & SECTORS

### **PUBLIC SECTOR**

Kevin Guidry  
Veronica Allison  
Tony Guillory  
Rev. Henry Mancuso  
Shelly Mayo

### **LOW-INCOME SECTOR**

Phyllis Malveaux  
Michelle McInnis  
Carol Ponthieux  
Kyleen Simon  
Emily Wagner

### **PRIVATE SECTOR**

Lillie Chambers  
Julio Galan  
Dr. Stanley Kordisch  
Patricia Dupree  
Rev. Julian Woods

## SERVICE CENTER LOCATIONS

**ALLEN P. AUGUST, SR.,  
MULTI-PURPOSE CENTER**  
2001 Moeling Street  
Lake Charles, LA 70601  
(337) 721-4030

**AMERICAN RED CROSS  
(MEDICAL RESERVE CORPS)**  
3512 Kirkman Street  
Lake Charles, LA 70601  
(337) 656-0840

**ALLEN P. AUGUST, SR.,  
MULTI-PURPOSE CENTER ANNEX**  
2000 Moeling Street  
Lake Charles, LA 70601  
(337) 721-4020

**BUSINESS & CAREER SOLUTIONS CENTER**  
2424 3rd Street  
Lake Charles, LA 70601  
(337) 721-4010

**CALCASIEU PARISH TRANSIT SYSTEM**  
1155 Ryan Street, Suite A  
Lake Charles, LA 70601  
(337) 721-4040