

HUMAN SERVICES DEPARTMENT



DIRECTORY OF SERVICES



SERVICE VISION LEADERSHIP

An Equal Opportunity Employer/Program • Auxiliary Aids & Services Available Upon Request to Individuals With Disabilities

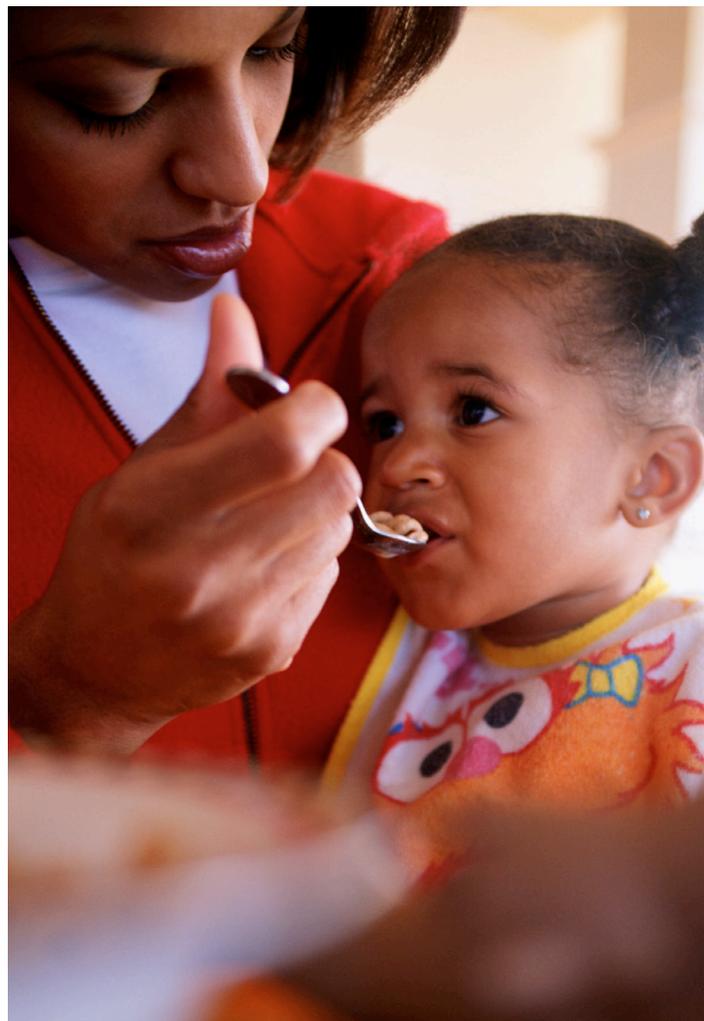
HUMAN SERVICES OVERVIEW

The Calcasieu Parish Police Jury (The Police Jury) Human Services Department offers an array of community services through its various offices, initiatives, and collaborative networks. The Human Services Department is organized into five programmatic areas:

- Community Outreach and Auxiliary Services
- Community Services and Economic Support Programs
- Community Health Initiatives and Strategic Partnerships
- Continuum of Care and Special Needs Programs
- Workforce Development and Self Sufficiency Programs

All of these areas work in concert with one another to coordinate quality services and programs that empower individuals, businesses, and community stakeholders in promoting self-sufficiency and economic development with their respective funding sources.

This directory of services provides a brief description of the services available under each programmatic area including general information on eligibility requirements.



COMMUNITY OUTREACH & AUXILIARY SERVICES

The Community Outreach & Auxiliary Services program area centrally coordinates all programs designed to do outreach to the community and/or some ancillary services provided by the Human Services Department. This program area includes our senior services programs which include long administered existing programs like Food for Families (Seniors and Mothers and Children), the Retired Senior Volunteer Program (RSVP), and TRIAD. This program area also includes the Calcasieu Parish Public Transit System.

FOOD FOR SENIORS

Food for Seniors provides senior citizens age 60 years and older with a forty (40) pound box of food on a monthly basis. Recipients must meet a pre-determined income standard established by the United States Department of Agriculture. If married, both the husband and the wife may receive a food box. For more information regarding the Food for Seniors program, interested persons should contact **337-721-4020**.

FOOD FOR MOTHERS AND CHILDREN

Food for Mothers and Children provides new mothers with a forty (40) pound food box on a monthly basis for children thirteen months old up to age five. This program only applies to those not eligible for Women, Infants, and Children (WIC) assistance.

- Recipients must meet a pre-determined income standard established by the United States Department of Agriculture.

For more information regarding the Food for Mothers and Children program, interested persons should contact **337-721-4020** for assistance.

RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)

RSVP is part of the Senior Corps, a network of national service programs that provides older Americans (age 55 years old and older) the opportunity to apply their life experiences to meeting community needs. RSVP volunteers serve in a diverse range of non-profit organizations, public agencies, and faith-based groups. For more information regarding the RSVP Program, interested persons should contact **337-721-4020** for assistance.

TRIAD

The purpose of the TRIAD Program is to coordinate and administer an effective crime prevention and education program aimed at reducing the criminal victimization of our community's senior citizen population. TRIAD is a partnership between the Police Jury, the Calcasieu Parish Sheriff's Office, the City of Lake Charles, the Calcasieu Parish District Attorney's Office, and the Ward 3 City Marshal's Office. For a list of upcoming TRIAD workshops please contact **337-721-4020** for more information.

CALCASIEU PARISH PUBLIC TRANSIT SYSTEM

The Calcasieu Parish Public Transit System provides transportation service to citizens who do not have access to private transportation in the urban and rural areas of the parish. The system services the following population of residents: general public riders, elderly riders (65 years old and older), Job Access and Reverse Commute riders, and Medicaid riders. For more information regarding the Calcasieu Parish Public Transit System, contact **337-721-4040** for assistance.

Anyone needing more information about any of the services in this directory, please visit our website at www.cppj.net.

COMMUNITY SERVICES AND ECONOMIC SUPPORT PROGRAMS

The Community Services and Economic Support program area coordinates all programs designed to provide economic support and stability to individuals and families that are income eligible and involves basic human services such as food, shelter, clothing, and utility assistance. This program area includes programs like the Low Income Home Energy Assistance Program (LIHEAP), Food and Nutrition Programs, and Subsidized Housing Assistance Programs which includes Section 8 Housing and other tenant based rental assistance programs.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP is designed to provide assistance to income eligible residents with help to meet their fuel costs by providing direct assistance for heating and cooling payments to home energy suppliers. Eligible benefit recipients are processed on a first come, first served basis with priority scheduling being provided to senior and disabled citizens and households with children under the age of five. Applicants are eligible to receive assistance once every six months. Minimum assistance is limited to no less than one hundred fifty dollars (\$150.00) per household and is restricted to a maximum of six hundred dollars (\$600.00) per household. For more information regarding the LIHEAP program, interested persons should contact **337-721-4030** for assistance.

FAMILY DAY CARE HOME FOOD PROGRAM

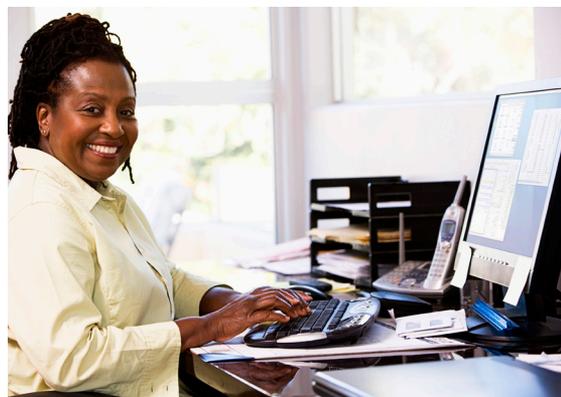
In conjunction with the Louisiana Department of Education, the Family Day Care Home Food Program promotes healthy food habits in the development of early childhood recipients by providing two meals and a snack for approved home day care programs. Any resident in Allen, Beauregard, Calcasieu, or Jefferson Davis parishes is eligible to participate in the program providing they are currently caring for children 12 years of age and under in homes which have met fire and safety standards as established by the State of Louisiana. For more information regarding the Family Day Care Home Food Program, interested persons should contact **337-721-4030** for assistance.

SUMMER FOOD SERVICE PROGRAM

The Summer Food Service Program provides nutritious meals to children 10 years of age or younger or over 18 years with mental or physical handicaps during the summer months when schools are normally closed and the National School Lunch and School Breakfast Programs are not in operation. Participation in the program is not based on income and is free of charge.

SECTION 8 HOUSING

The primary mission for the Section 8 Housing Choice Voucher program is to provide decent, safe, and sanitary housing for the citizens of Calcasieu Parish needing subsidized housing assistance. All housing programs administered by the Human Services Department are designed to promote the economic empowerment and uplifting of the clients served by encouraging the principles of self-reliance, independence, self-sufficiency, and homeownership. For more information regarding the Section 8 Housing Choice Voucher program, interested persons should contact **337-721-4030** for assistance.



HOUSING COUNSELING AGENCY

The Housing Counseling Agency is a U.S. Department of Housing and Urban Development (HUD) approved agency and provides comprehensive housing counseling and one-on-one counseling along with supportive services, education, and training. Pre-purchase, post-purchase, budgeting, and credit counseling are also available. Counselors are trained and certified by NeighborWorks Center for Homeownership Education and Counseling (NCHEC), National Association of Housing Counselors and Agencies (NAHCA) and the Louisiana Federation of Housing Counselors (LFHC). For more information regarding the Housing Counseling Agency, interested persons should contact **337-721-4030**.

CONTRACT POSTAL UNIT

The Contract Postal Unit is a partnership between the Police Jury, the City of Lake Charles, and the United States Postal Service. This postal unit is located at the Allen P. August Multi-Purpose Center. The Contract Postal Unit provides postage, mail service, overnight drop receptacle, United States postal money orders, express mail, priority mail, postal boxes, envelopes and parcels. For more information regarding the Contract Postal Unit, interested persons should contact **337-721-4030** for assistance.

COMMUNITY HEALTH INITIATIVES AND STRATEGIC PARTNERSHIPS

The Community Health Initiatives and Strategic Partnerships program area coordinates programs designed to take a prevention-driven approach to health, supporting policies and environmental changes that promote healthy eating and active living. The program area also supports community and neighborhood safety which are key factors in promoting healthy communities by participating in neighborhood, school, and workplace events. This program area includes the CSBG Preventative Health Care Services, the Calcasieu Medical Reserve Corps, The Southwest District Senior Games and Toys for Tots.

CSBG PREVENTATIVE HEALTH CARE SERVICES

Provides free health and wellness screening for diabetes, cholesterol, and blood pressure daily for income eligible residents. Services also include medication assistance as well as health education workshops and clinics for vision and other medical services. For more information regarding the CSBG Preventative Health Care Services, contact **337-656-0840** for assistance.

CALCASIEU MEDICAL RESERVE CORPS

The Medical Reserve Corps helps to mobilize trained medical personnel and medical support units to assist in operations and responses during emergency situations. For more information regarding the Calcasieu Medical Reserve Corps, contact **337-656-0840** for assistance.

SOUTHWEST LOUISIANA DISTRICT SENIOR GAMES

The "Senior Games" is a sports program designed to promote active involvement in life through physical fitness and wellness education for citizens' age 50 years old and older. Athletes qualifying at the district level can compete in the Louisiana Senior Olympic Games. For more information regarding the Southwest Louisiana District Senior Games, contact **337-656-0840** for assistance.

TOYS FOR TOTS

The Toys for Tots program collects new, unwrapped toys during the months of October, November, and December each year. Those toys are distributed as Christmas gifts to less fortunate children in Southwest Louisiana.

CONTINUUM OF CARE AND SPECIAL NEEDS PROGRAMS

The Continuum of Care and Special Needs Programs coordinates the collaboration between member agencies and organizations, which are concerned for the plight of the homeless within the 5-parish area (Allen, Beauregard, Calcasieu, Cameron and Jefferson Davis). These programs develop and maintain a system of information sharing to service providers in order to create programs, which address the problems of homelessness in a comprehensive manner.

THE ACCESS CENTER

The Access Center is a collaboration between Abraham's Tent and the Lake Charles/Southwest Louisiana Continuum of Care to enhance the availability of the program within the community. The Access Center aids homeless, at-risk of homelessness, and low-income individuals in the process of applying for Social Security, SNAP Benefits, Medicare & Medicaid, rental assistance, utility assistance, and other community resources available.

The Access Center is located at **2300 Fruge Street, Lake Charles, LA**, and is open Monday - Friday from 9:00am - 1:00pm. Interested persons should contact **337-494-5841** for assistance.

SHELTER-PLUS CARE

The Shelter Plus Care Program provides rental assistance and when combined with social services, provides supportive services for homeless person with disabilities (primarily those with serious mental illness, chronic problems with alcohol and/or drugs, and acquired immunodeficiency syndrome (AIDS) or related diseases) and their families. Interested persons should contact the main office at **337-721-3550**.



WORKFORCE DEVELOPMENT & SELF SUFFICIENCY PROGRAMS

The Local Workforce Investment Board (the WIB) coordinates workforce development activities for Calcasieu, Cameron, and Jeff Davis Parishes through services provided at and through the Calcasieu Business and Career Solutions Center. The immediate aim of the Workforce Investment Act is “to consolidate, coordinate, and improve employment, training, literacy, and vocational rehabilitation programs in the United States and for other programs.” To accomplish the goals of the WIA, the WIB provide workforce investment activities that increase the employment, retention and earnings of participants, and increase occupational skill attainment by participants, which will improve the quality of the workforce, reduce welfare dependency, and enhance the productivity and competitiveness of the Nation’s economy.” In short, We Put People to Work!

MISSION

The mission of the Human Services Department is to offer an array of services through its various offices, initiatives, and collaborative networks in accordance with community needs.





CALCASIEU PARISH POLICE JURY & DISTRICTS

DISTRICT 1	Shannon Spell	DISTRICT 9	Kevin Guidry
DISTRICT 2	James Mayo	DISTRICT 10	Tony Stelly
DISTRICT 3	Elizabeth C. Griffin	DISTRICT 11	Sandy Treme
DISTRICT 4	Tony Guillory	DISTRICT 12	Ray Taylor
DISTRICT 5	Nic Hunter	DISTRICT 13	Francis Andrepont
DISTRICT 6	Dennis Scott	DISTRICT 14	Hal McMillin
DISTRICT 7	Chris Landry	DISTRICT 15	Les Farnum
DISTRICT 8	Guy Brame		

HUMAN SERVICES ADVISORY BOARD & SECTORS

PUBLIC SECTOR	LOW-INCOME SECTOR	PRIVATE SECTOR
Barbara Buller	Phyllis Malveaux	Lillie Chambers
Elizabeth C. Griffin	Michelle McInnis	Dr. Stanley Kordisch
Kevin Guidry	Carol Ponthieux	Daphne Richard
Father Henry Mancuso	Kyleen Simon	Patricia Richardson
Sandy Treme	Emily Wagner	Ref. Julian Woods

SERVICE CENTER LOCATIONS

ALLEN P. AUGUST SR., MULTI-PURPOSE CENTER

2001 Moeling Street
Lake Charles, LA 70601
(337) 721-4030

AMERICAN RED CROSS (MEDICAL RESERVE CORPS)

3512 Kirkman Street
Lake Charles, LA 70601
(337) 656-0840

ALLEN P. AUGUST SR., MULTI-PURPOSE CENTER-ANNEX

2000 Moeling Street
Lake Charles, LA 70601
(337) 721-4020

BUSINESS & CAREER SOLUTIONS

2424 3rd Street
Lake Charles, LA 70601
(337) 721-4010

CALCASIEU PARISH TRANSIT SYSTEM

1155 Ryan Street
Lake Charles, LA 70601
(337) 721-4020